

MUNICIPAL  
BULLETIN

# L'info

OTTERBURN PARK

JANUARY 2026  
Volume 1 | Number 5



**WINNER OF THE 2026 PHOTO CONTEST**  
AMÉLIE PRUNEAU, Otterburn Park resident

**NOT TO BE MISSED**  
**THE 2026 SPRING BREAK RECREATION NEWSLETTER**  
PAGE 11

  
**Otterburn**  
P A R K



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#### **INFO OTTERBURN PARK**

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# A Word from the Municipal Council

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For the first time, we are pleased to offer, a spring break camp to meet family needs. In addition, we have planned many free activities throughout the week to entertain both young and old!

Work continues in the Bosquets woods to allow the trails to gradually open to the public. For your safety, please remember to adhere to the access bans and signage in place. To find out more and follow the project's progress, see Otterburn Park's website for information, including updates.

Your Municipal Council is listening to your concerns and comments.

Feel free to write to us or to come and meet us during Council meetings.

Thank you for your trust!

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For the Municipal Council,  
**MÉLANIE VILLENEUVE**  
Mayor  
[mvilleneuve@opark.ca](mailto:mvilleneuve@opark.ca)

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### Holding of regular sittings of the Municipal Council

Regular sittings of the Municipal Council in 2026 will be held in the main hall of the Centre cultrel et communautaire de la Pointe-Valaine, at 85 Oxford Street in Otterburn Park. In addition, all the regular council sittings will take place on the third Monday of each month, with the exception of the May (fourth Monday) and December (second Monday) meetings.

DATE 2026	TIME
January 19	
February 16	
March 16	
April 20	
May 25	
June 15	
July 20	7:30 p.m.
August 17	
September 21	
October 19	
November 16	
December 14	

**Newsletter**  
Subscribe to the monthly newsletter now to stay up to date with Council news.

[opark.ca](http://opark.ca) 

### New for 2026



“O’Park simplifié” is a new series of explanatory texts aimed at making municipal information clearer and more accessible. The topics covered may include the environment, taxation or, as in the article below, water main breaks.

The information capsules will be published in the municipal newsletter, on Otterburn Park’s official Facebook page, on the website and in the municipal bulletin.

According to municipal news and public information needs, the Town intends to issue between 8 and 10 “O’Park simplifié” capsules per year, while keeping in mind consistency and quality.

Feel free to write to us if you would like to suggest a topic to be covered in our next publications at [info@opark.ca](mailto:info@opark.ca).

## Stay informed at all times!

Sign up now for the Otterburn Park Municipal Alert System to receive important notices without delay.

The alert system is only used in major situations that affect most of the population of Otterburn Park.

E.g.,

- a spill
- a major water leak
- a generalized safety advisory

When a problem is located in a specific sector, information is disseminated by the usual channels (Info-Travaux, website, social media).

Scan the QR code and follow the instructions to sign up today.



## Become engaged in your community

Do you want to participate actively in municipal life and contribute to the decisions that will shape Otterburn Park?



The Town is seeking people interested in serving on its advisory committees and commissions.

Many municipal bodies are currently welcoming new members, including:

- the Environment, Heritage and Urban Planning Committee;
- the Sport, Recreation and Culture Advisory Committee.

These committees play a key role in analyzing various issues and making recommendations to the Municipal Council on concrete matters that directly affect the residents' quality of life.

Why get involved? It is an opportunity to put your expertise or your civic point of view to good use, participate in constructive exchanges and actively contribute to the harmonious development of your community.

No political experience is required — you only need to have an interest in where you live.

Make your voice heard and take part in the reflections that will shape the future of Otterburn Park.

### TO APPLY TO SIT ON A COMMITTEE

The form is available on our website: [www.opark.ca/ville/comites/](http://www.opark.ca/ville/comites/)

# Who does what at Otterburn Park?

The Citizen Office is your main point of contact at Otterburn Park.

Your request is handled on the front line and, if necessary, a request is forwarded to the municipal department concerned to ensure proper follow-up.

**450-536-0303 or [info@opark.ca](mailto:info@opark.ca)**

**Here is a simplified overview of the main municipal services and day-to-day roles.**

### **GENERAL MANAGEMENT**

Oversees the overall management of the municipal organization, coordinates services and ensures the application of the orientations and decisions of the Municipal Council.

### **CITIZEN OFFICE (YOUR GATEWAY TO MUNICIPAL SERVICES)**

The Citizen Office receives calls, emails and online requests. It welcomes and follows up on requests and directs people to the right department when necessary.

### **COMMUNICATIONS**

Informs the public about municipal services, public works, important notices, activities and Municipal Council decisions. The Communications team ensures that clear, reliable and accessible information is provided through the Town's official channels.

### **PUBLIC WORKS**

Responsible for road maintenance, snow removal, water and sewer systems, street lighting and municipal infrastructure.

### **URBAN PLANNING**

Deals with permits and certificates, regulatory enforcement, environmental protection and land use planning.

### **RECREATION, SPORTS AND CULTURE**

Plans and coordinates sports, cultural and community activities, including the day camp, management of aquatic facilities (municipal pool) and support for local organizations.

### **FINANCE**

Manages municipal taxation, billing, payments, budgets and the Town's sound financial management.

### **REGISTRY SERVICES**

Provides support to the Municipal Council, the management of meetings, by-laws, contracts, the processing of complaints and access to information requests.

### **Why is this important?**

By communicating with the right department from the start, you make it easier to process your request and contribute to more efficient services for everyone.

# Access to the Armand-Cardinal Library in Mont-Saint-Hilaire

The Ville d'Otterburn Park is pleased to note that an intermunicipal agreement is in effect with Mont-Saint-Hilaire to give Otterburn Park residents access to the services of the Armand-Cardinal Municipal Library.

Under this agreement, Otterburn Park residents can enjoy the same rights and privileges as the Mont-Saint-Hilaire residents, including:

- Loan of books and documents for all age groups;
- Access to a vast collection including books, periodicals, as well as digital and multimedia documents;
- Interlibrary loans;
- Participation in activities and exhibitions;
- Use of workspaces and computer stations;
- Access to the online catalogue and digital services.

The agreement is for a period of three years from January 1, 2025, to December 31, 2027. It provides the public with greater access to quality cultural services, while promoting optimal use of existing resources between the two municipalities.

To find out more about the terms and conditions of membership or for more information, please see our website or contact the Citizen Office at 450-536-0303 or by email at [info@opark.ca](mailto:info@opark.ca).

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## INFO-WORKS

### New VISUAL INDICATOR

To provide you with simpler and faster access to information on the works underway in the region, a new Info-Works (Info-Travaux) visual indicator is now visible on the home page of our website.

You will find INFORMATION ABOUT:

- Urgent work in the region
- Ongoing infrastructure work
- Important updates to know

We will also continue to post current information on our website and on our official Facebook page.



# Water main break

## PROCEDURE – step by step

When a water main break occurs, many steps are necessary to ensure the safety of drinking water and restore service. Here's how it works, simply explained.

### 1. Breakage detection

A breakage can be detected as a result of:

- A citizen report
- A visible leak
- A pressure drop
- A network inspection

As soon as the breakage is confirmed, the Public Works team intervenes.

### 2. Pressure drop

Prior to repair, the broken section of pipe must be isolated from the rest of the distribution system. The valves in the section are closed except for the one to regulate the pressure in the pipe to allow a safe intervention and limit the loss of drinking water.

This can cause:

- A pressure drop
- Lower flow (which may suggest a lack of water)
- Water slightly cloudy due to bubbles or a change in colour

### 3. Water shut-off (if required)

When the repair cannot be carried out under pressure, a targeted water shut-off is ordered.

The Town always limits the duration and the area affected, but this step is sometimes necessary to ensure a lasting repair.

### 4. Repair and return to service

Once the pipe has been repaired:

- The water supply is gradually restored.
- Pressure stabilizes over time.

**TIP:** if the water is cloudy, let it run for a few minutes at a high flow rate and, if possible, on the highest plumbing fixture in your home (e.g., bath in the upstairs bathroom).

### Repair time when safety is not compromised

When the safety of residents is not affected, it may take a short time before the repair is carried out. This time frame allows for proper planning of the work, mobilization of the required resources and ensuring the best safety conditions for municipal crews or mandated contractors. This planning contributes to effective, safe and sustainable work.

## **5. Preventive boil water advisory**

As a safety measure, a preventive boil water advisory is generally issued following work on the network.

The water should then be boiled for one minute before you:

- Drink it;
- Cook with it;
- Brush your teeth.

Door hangers are then distributed by our employees directly to the residences concerned (this measure alone may be sufficient when the affected area is very limited). An official communication announcing the boil water advisory is then published through the usual channels, namely the Info-Travaux page of our website, the official Facebook page and a news item posted on the website, with a medium-to-extensive reach depending on the situation.

Note: The citizen alert system is used only when the incident affects a large majority of people in the region.

## **6. Lifting of the boil water advisory**

Water samples are sent to the laboratory for analysis. The lifting of the notice is conditional on the results of these analyses, as well as the applicable deadlines, which may vary depending on the time of the intervention. A minimum period of 24 to 48 hours is required, and the lifting of the notice can take between 1 and 3 days.

An official communication is then issued to confirm the lifting of the advisory (via the Info-Travaux page of our website, the official Facebook page and a news item published on the website). Door hangers are also distributed by our employees directly to the residences concerned.

### **Why DO water main breaks occur?**

Water main breaks are part of the reality of underground networks in all municipalities.

They can occur because of:

- The age of pipes and the materials used to make them;
- Significant temperature variations, either external (soil) or internal (water temperature);
- Ground movements;
- Pressure on the system or valve handling;
- Special climatic conditions.

It is neither possible nor realistic to replace the entire water system at once. The work is therefore carried out gradually, according to well-established sectoral priorities, including the condition of the pipes, the frequency of breaks and the sectors most at risk. Planning ensures sustainable work while limiting the impact on the public.

### **How are communications planned?**

In the event of a water main break or any operational situation, the priority of the teams in the field is first to secure the site and stabilize the network.

Communications to residents are prepared based on confirmed information, in order to avoid confusion. Each message takes into account the actual evolution of the situation, the sectors affected and the possible impacts on the public. This coordination is ongoing between Public Works, the administration and the Communications Department.

In order to avoid any confusion, residents are encouraged to rely only on the Town's official communication channels to obtain up-to-date and confirmed information. Information posted on unofficial Facebook pages or groups may be incomplete, interpreted, or no longer reflect actual developments.

## Why can a message sometimes take a long time?

There may be a delay before the dissemination of an official communication. This time is generally necessary to confirm the true extent of the breakage, verify the areas really affected and ensure that the measures announced are those that will be applied.

In some cases, the situation on the ground may be changing rapidly. Waiting allows us to convey accurate, clear and reliable information, rather than a message that must be corrected later.

## In summary

Water main breaks can occur despite regular maintenance of the network. When a situation arises, municipal teams intervene quickly to ensure the water safety, limit the impact on citizens and restore service as quickly as possible.

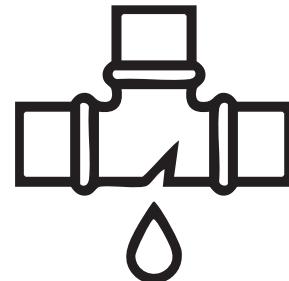
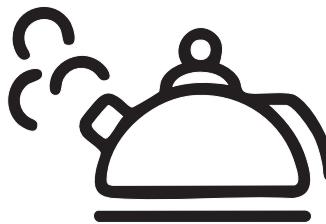
However, the water system cannot be completely replaced all at once. Work is planned incrementally, according to priorities established by sector and level of risk, to ensure sustainable and responsible repairs.

As a preventive measure, the Town also reminds everyone of the importance for each residence to have a 72-hour emergency kit, to deal with a temporary interruption in services, especially during unforeseen repairs or exceptional situations.



For any questions or special situations, feel free to contact the Citizen Office at any time at 450-536-0303 or [info@opark.ca](mailto:info@opark.ca), which is the Town's main point of contact.

Thank you for your cooperation since the need for work is sometimes unpredictable.



## REMINDER

### Overnight parking

Remember that it is prohibited to park your vehicle on the edge of the roadway from December 1 to March 31, between 2 a.m. and 7 a.m.

Exception: a portion of Dormicourt Boulevard (even-numbered side).

This allows operators to better clear snow from streets following precipitation.

Thank you for your cooperation!



# THE 2026 SPRING BREAK

## Come and have fun with us!

March 2 to 6, 2026

**Registration: January 22 at 9 a.m.**

Don't miss out.  
Limited places!

Registration for leisure activities: All registrations are made directly online on the Sport-Plus platform, unless otherwise specified in the description of the activity.

**Go to: [opark.ca](http://opark.ca)**

Need help registering? Our team is available to support you throughout the process.  
Contact us: 450-536-0303, [loisirculture@opark.ca](mailto:loisirculture@opark.ca)

**\$40/day: 9 am to 4 pm**

**\$7 DAYCARE SERVICE: 7 to 9 am & 4 to 6 pm**

**Location: Mountainview School, 444 Mountainview St., Otterburn Park**

### **RÉCRÉOFUN**

MONDAY, MARCH 2

We will begin the week at the Centre d'amusement de Saint-Bruno!

Fun labyrinths and many game areas. 100% guaranteed laughs, adventure and enjoyment!

### **SUGAR SHACK**

TUESDAY, MARCH 3

Winter pleasures of the sugar shack, traditional meal and maple taffy on snow: a sweet treats day at the Blanchard sugar shack. Back at camp in the afternoon for luminous mini-golf.

### **CLIMBING WALL & CINÉMA BELOEIL**

WEDNESDAY, MARCH 4

The Centre d'escalade Hook will welcome you for an adventure full of challenges and strategies!

After burning off all of your energy on climbing and having fun, you will head to Cinéma Beloeil for a perfect end to the day

### **HORSEBACK RIDING 1101**

THURSDAY, MARCH 5

The young people will spend the day at the riding centre trying to meet various challenges with their horse companions. Who will become the grand champion?

### **INFLATABLE ELEMENTS**

BELOEIL POOL

FRIDAY, MARCH 6

In the morning, the young people will be able to burn off their energy with the inflatable elements, and then go for an afternoon swim in the Beloeil indoor pool.

# SPRING BREAK FOR FAMILIES

The presence of a parent is mandatory.

## Free activity for all

### WORKSHOP

#### **CIRCUS**

Monday, March 2, 1:30 p.m. to 3:30 p.m.

Location: Mountainview School

Price: Free activity for all

Learn about the circus arts in a fun and dynamic atmosphere!

On the program: scarves, rings, bowling, slackline, hula hoops, lower sticks and more.

### FREE ACTIVITY

#### **MINI-GOLF**

Tuesday, March 3, 6:15 p.m. to 8:15 p.m.

Location: Mountainview School (444 Mountainview Street)

Price: Free activity - open to all

Come and enjoy a mini-golf experience under the fluorescent lights!

Fun course, festive atmosphere and guaranteed fun for the whole family.



### WORKSHOP

#### **MAD SCIENCE (static electricity)**

Wednesday, March 4,

1:30 p.m. to 2:30 p.m. & 2:45 p.m. to 3:45 p.m.

Location: Centre Marcel-Lacoste, 545 chemin des Patriotes

Price: Free activity – online registration required (reserved for residents)

A spectacular workshop to learn about static electricity through amazing and interactive experiments!

### FREE ACTIVITY

#### **INFLATABLE GAMES**

Thursday, March 5, 10 a.m. to 12 noon

Location: Mountainview School (444 Mountainview Street)

Price: Free activity for all

Jump, slide and have fun in a space full of inflatable

games for the delight of all ages!



### FREE ACTIVITY

#### **MOVIE NIGHT**

Friday, March 6, 7 p.m. to 9 p.m.

Location: Mountainview School (444 Mountainview Street)

Price: Free activity open to everyone

Sit back and enjoy a friendly movie night with your family!

# MUNICIPAL CALENDAR 2026

## JANUARY

S	M	T	W	T	F	S
				1	2	3
				BUREAUX FERMÉS	BUREAUX FERMÉS	
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## FEBRUARY

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

## MARCH

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## APRIL

S	M	T	W	T	F	S
			1	2	Vendredi 3 saint BUREAUX FERMÉS	4
5	Lundi de 6 Pâques BUREAUX FERMÉS	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

## MAY

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	Journée 18 des Patriotes BUREAUX FERMÉS	19	20	21	22	23
24/31	Ventes- débarras sans permis	25	26	27	28	29
						30

## JUNE

S	M	T	W	T	F	S
		1	2	3	4	5
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	Fête 24 nationale du Québec BUREAUX FERMÉS	25	26	27
28	29	30				

## JULY

S	M	T	W	T	F	S
			Fête du 1 Canada BUREAUX FERMÉS	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## AUGUST

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

## SEPTEMBER

S	M	T	W	T	F	S
			1	2	3	4
6	Fête du 7 travail BUREAUX FERMÉS	8	9	10	11	12
Ventes- débarras sans permis	Ventes- débarras sans permis					
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

## OCTOBER

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	Action 12 de grâce BUREAUX FERMÉS	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## NOVEMBER

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	Jour du Sou	12	13
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

## DECEMBER

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	BUREAUX FERMÉS	BUREAUX FERMÉS jusqu'au 4 janvier 2027

 Biométhanisation

 Récupération

 Ordures

 Résidus verts

 Encombrants

 Sapins

## AIDE - mémoire


**RÉSIDUS ALIMENTAIRES**

Restants de table, papiers et cartons souillés par des aliments.  
[monorganibac.ca](http://monorganibac.ca)

- Aucun sac de plastique
- Branches, feuilles mortes et gazon refusés


**ORDURES \***

Bac roulant obligatoire de 120 L, de 240 L ou de 360 L seulement.

- Bac gris, noir ou vert
- Prise européenne
- Un seul bac roulant permis par adresse


**RÉSIDUS VERTS**

Feuilles mortes, chaume du printemps, râteailles de haies, brindilles et gazon.

- Sacs de papier
- Poubelles de moins de 100 L
- Bacs roulants de maximum 240 L, identifiés du collant « RV »
- Sacs de plastique refusés**


**RÉCUPÉRATION**

Containants, emballages et imprimés.  
**Aucune matière à côté du bac** ne sera ramassée.

- Séparez les matières
- Rincez vos contenants


**ENCOMBRANTS**

Réservez avant **le vendredi midi précédent** votre collecte mensuelle :

- en ligne au [mrcvr.ca/encombrants](http://mrcvr.ca/encombrants)
- par téléphone au service Info-collectes


**POINT DE VERRE**

Point de dépôt pour une meilleure valorisation du verre.

- Verre transparent et coloré
- Bouteilles, pots, pots Mason
- Les contenants doivent être rincés
- Les bouchons et les couvercles doivent être retirés
- Consultez la liste des points de dépôt sur notre site Web : [mrcvr.ca/collectes/point-de-verre](http://mrcvr.ca/collectes/point-de-verre)

JANVIER					FÉVRIER					MARS				
Lun	Mar	Mer	Jeu	Ven	Lun	Mar	Mer	Jeu	Ven	Lun	Mar	Mer	Jeu	Ven
			1	<b>2</b>	2	3	4	5	6	2	3	<b>4</b>	5	6
5	6	7	8	9	9	<b>10</b>	11	12	13	9	<b>10</b>	11	12	13
12	<b>13</b>	14	15	16	16	17	18	19	20	16	<b>17</b>	18	19	20
19	20	<b>21</b>	22	23	23	<b>24</b>	25	26	27	23	<b>24</b>	<b>25</b>	26	27
26	<b>27</b>	28	29	30	30					30	<b>31</b>			
AVRIL					MAI					JUIN				
Lun	Mar	Mer	Jeu	Ven	Lun	Mar	Mer	Jeu	Ven	Lun	Mar	Mer	Jeu	Ven
		1	2	3	4	<b>5</b>	6	7	8	1	<b>2</b>	3	4	5
6	<b>7</b>	8	9	10	4	<b>5</b>	<b>6</b>	7	8	8	<b>9</b>	10	11	12
13	<b>14</b>	<b>15</b>	16	17	11	<b>12</b>	<b>13</b>	14	15	15	<b>16</b>	<b>17</b>	18	19
20	<b>21</b>	22	23	24	18	<b>19</b>	20	21	22	22	<b>23</b>	24	25	26
27	<b>28</b>	29	30		25	<b>26</b>	<b>27</b>	28	29	29	<b>30</b>			
JUILLET					AOÛT					SEPTEMBRE				
Lun	Mar	Mer	Jeu	Ven	Lun	Mar	Mer	Jeu	Ven	Lun	Mar	Mer	Jeu	Ven
		1	2	3	3	<b>4</b>	5	6	7	1	<b>2</b>	3	4	5
6	<b>7</b>	<b>8</b>	9	10	10	<b>11</b>	12	13	14	7	<b>8</b>	<b>9</b>	10	11
13	<b>14</b>	15	16	17	17	<b>18</b>	<b>19</b>	20	21	14	<b>15</b>	16	17	18
20	<b>21</b>	22	23	24	24	<b>25</b>	26	27	28	21	<b>22</b>	23	24	25
27	<b>28</b>	<b>29</b>	30	31	31					28	<b>29</b>	<b>30</b>		
OCTOBRE					NOVEMBRE					DÉCEMBRE				
Lun	Mar	Mer	Jeu	Ven	Lun	Mar	Mer	Jeu	Ven	Lun	Mar	Mer	Jeu	Ven
			1	2	2	<b>3</b>	4	5	6	1	<b>2</b>	3	4	5
5	<b>6</b>	7	8	9	9	10	<b>11</b>	12	13	7	8	9	10	11
12	<b>13</b>	14	15	16	16	<b>17</b>	<b>18</b>	19	20	14	<b>15</b>	16	17	18
19	<b>20</b>	<b>21</b>	22	23	23	<b>24</b>	<b>25</b>	26	27	21	<b>22</b>	23	24	25
26	<b>27</b>	28	29	30	30					28	<b>29</b>	<b>30</b>		